

SIMPLIFYING CONNECTIVITY to your Global Financial Supply Chain



Pain points associated with on-premise models, compiled from detailed feedback from our Bottomline customers include;



Increased infrastructure costs – the physical hardware and the skills to maintain and support new infrastructure are a constant burden and difficult to scale



Reliance on in-house expertise and associated staffing costs are impacting speed-to-market, strategic planning and in turn the overall business case



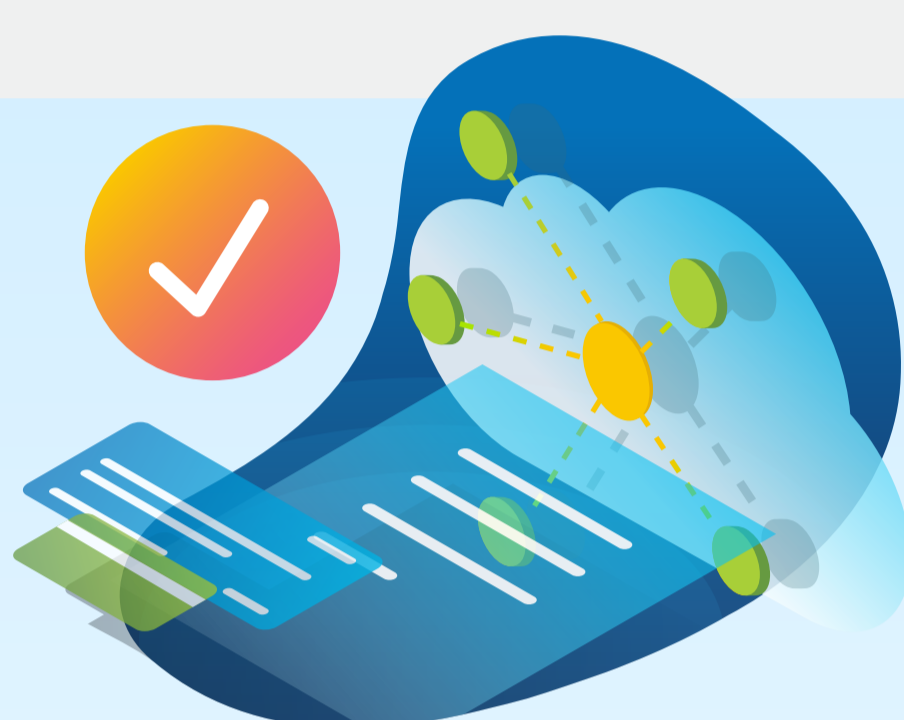
Project and staffing costs for the management of patches and upgrades are hard to predict and impact business continuity



Costly and time consuming to remain up-to-date with SWIFT mandates when banks & FIs already have very busy road-maps and deadlines are tight

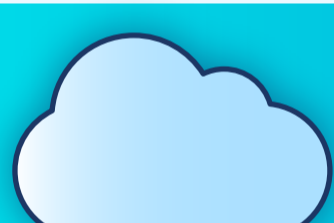


Difficulty in integrating with other back-end systems as legacy systems are often siloed and lacking a unified API to link them



“Bottomline’s Universal Aggregator IQ system has provided an opportunity for us to improve operational resilience, overcome regulatory compliance challenges and scale up quickly to address evolving changes in the market.”

– Narongrit Promfai, Vice President – Investment / Core Banking System, Kiatnakin Phatra Bank



Why migrate to the Bottomline Service Bureau?

- ✓ **Leverage increased reach, reduce cost and improve efficiency** - Bottomline’s Universal Aggregator IQ solution delivers a single API enabled SaaS platform for payments, securities and messaging
- ✓ **Minimise disruption & ensure business continuity** with a seamless integration into current infrastructures
- ✓ **Benefit from flexible message routing** between multiple payment networks, simplifying payments management
- ✓ **Achieve connectivity to SWIFTNET via Gold Connectivity** which adopts leased lines for both primary and secondary systems
- ✓ **Guarantee compliance** with technical and regulatory requirements, including the SWIFT CSP
- ✓ **Simplify processes & mitigate fraud** with value added services such as sanctions screening, payment fraud detection and reconciliation solutions that are embedded in our solutions
- ✓ **Overcome difficulties when onboarding as a SWIFT member** – Bottomline is a trusted SWIFT supplier who manages 15% of all global SWIFT traffic and represents 3 of the top SWIFT bureaus worldwide
- ✓ **Benefit from personalised 1:1 support** delivered by a dedicated client care manager
- ✓ **Receive added reassurance with a 24/7 helpdesk** that is managed by a team of SWIFT experts

“DGB Bank PLC (DGB) is implementing a new core banking system. Due to the tight timelines, as well as previous difficulties in becoming a SWIFT member, we chose to outsource to Bottomline. The experience of onboarding to Bottomline’s hosted Universal Aggregator IQ solution was straightforward, quick and seamless with the great assistance of the Bottomline project team to help with queries and the end-to-end process. The solution, alongside Bottomline’s Secure Payments, allows us to focus on the bank’s core business operations, whilst minimising the risk of payment fraud.”

- Sieng Kimhong, Chief Information Officer, DGB Bank